CHIP Resources

Submit Dental Claims to:

ACS P.O. Box 8000 Helena, MT 59604



Claim Status Inquiries 1-800-624-3958 (406) 442-1837

Accident Related Dental

Claims:

BCBS MT PO Box 5004 Great Falls, MT 59403



Claim Status Inquiries 1-800-447-7828 ext 8647 (406) 447-8647

CHIP Policy Office:

Department of Public & Human Services PO Box 202951
Helena, MT 59620-2951
1-877-543-7669
(406) 444-6971
Toll free fax 1-877-418-4533

E-mail: chip@mt.gov Website: www.chip.mt.gov





CHIP
Health Insurance for Kids * Peace of Mind for Parents

Montana
Children's Health Insurance Plan
Department of Public Health & Human Services
PO Box 202951
Helena, MT 59620-2951



Department of Public Health & Human Services

Montana Smiles

Newsletter for CHIP Dental Providers December 2006



NPI is Coming May 23, 2007!

Does your office have a National Provider Identifier (NPI) number yet? The Department of Public Health & Human Services (DPHHS), which administers CHIP and Medicaid, will require NPI on all electronic and paper claims when NPI goes into effect on May 23, 2007. The Department is going to have all providers re-enroll to collect NPIs and obtain updated enrollment information starting in January 2007. For additional NPI information, to apply on-line or download a paper application visit the Centers for Medicare & Medicaid Services (CMS) National Plan & Provider Enumeration System (NPPES) web site at: https://www.cms.hhs.gov/ national provident stand/



CHIP ID Numbers on Dental Claims

Please do not include the YDA and first three zeroes from CHIP ID cards when submitting dental claims to Affiliated Computer Services (ACS). All that is needed is the child's nine digit ID number. If the claims processors enter the additional fields, your claims may deny.

Dental Surgical Procedures

Are you seeing a CHIP child who needs a frenectomy or other surgical procedure in the D7920 thru D7999 procedure range? These procedures are not covered under the dental portion of CHIP, but may be covered under CHIP medical benefits. These surgical procedures require prior approval from Blue Cross Blue Shield Montana (BCBSMT). Please submit a letter including the diagnosis, explanation of medical necessity, treatment plan with procedure codes and cost to BCBSMT. X-rays and other information may be necessary for BCBSMT to evaluate the request.

New Benefit Year

The CHIP dental benefit year is October thru September. That means as of October 1st all children enrolled in CHIP have \$412 in billable dental benefits available.

Coordination of CHIP With Other Dental Insurance

Because of the limited dental benefit under CHIP, enrollees are allowed to have other **dental only** insurance coverage. If you treat a CHIP enrollee with other dental only coverage, please bill the other insurance first. If the other insurance pays less than 85% of your billed charges, submit the claim to ACS for consideration under CHIP. Please complete the "other insurance section" of the claim form, fill in the amount the other insurance paid and attach a copy of the Explanation of Benefits (EOB) from the other insurance carrier.

Accident Related Dental Claims

Accident related dental claims are covered under the medical portion of CHIP and are submitted to BCBSMT. Please remind parents to call BCBSMT toll free at 1-800-447-7828 ext 8647 or (406) 447-8647 to report the accident details. When the claim is paid as a medical benefit, it does not affect the child's limited CHIP dental benefit.

Be a CHIP Champion

CHIP is partnering with dental and medical providers, along with other community agencies, to help eligible families obtain health insurance for their children.

CHIP is a low-cost or no-cost health insurance plan available to families who do not qualify for Medicaid, but cannot afford private insurance. CHIP covers medical, dental, eyeglasses, and many other health care services.

You can help uninsured families get the coverage they need by making CHIP brochures and applications available at your office. CHIP will supply all the materials. Encourage parents to visit the CHIP website at www.chip.mt.gov. Parents can fill out an application right on their computer!

Please help us insure more Montana children in CHIP. There has never been a better time for families to apply. There is no current waiting list and the new application is easy to complete.

If you would like to receive a CHIP kit (brochures, applications, and brochure holder), please call or e-mail Michael Mahoney, CHIP Community Relations Manager, at 1-877-543-7669 (toll-free) or mmahoney2@mt.gov.

Thank you for supporting CHIP!

